

Terms of Service

1. General

We may change the Terms at any time at our sole discretion. If you continue to use the International Certification Board (ICB) Services (“Services”) after changes are posted you will be deemed to have accepted the change.

These terms control the relationship between the ICB and you. They do not create any third party beneficiary rights.

If you do not comply with these terms, and we don’t take action right away, this doesn’t mean that we are giving up any rights that we may have (such as taking action in the future).

By using our website, you consent to our terms and conditions.

2. Privacy

By using the Services, you indicate that you understand the information collection, use, and disclosure practices described in the Privacy Policy.

3. Submitted Information

By using the Services, you indicate that any and all information is factual and truthful. In particular, you indicate that:

- a) You meet all the requirements as stated on the ICBcertified.org website prior to starting your application for certification
- b) You have read the ICB Certification Manual and understand that any misrepresentation stated by you in your application may result in decertification.
- c) In case of a complaint against you, you will abide by the Complaint resolution process as described in the ICB Certification Manual and that you may have to pay any assessment of costs and expenses in the event of an Complaint.

4. ICB Review

By using the Services, you acknowledge that the ICB may require you to provide additional documentation with regard to the information you submitted. ICB reserves the right to stop processing your certification until such time the requested documentation has been submitted to the ICB.

5. Disclaimers

We provide our Services using a commercially reasonable level of skill and care.

Other than as expressly set out in these terms or additional terms, neither ICB nor its suppliers make any specific promises about the Services. For example, we don’t make any commitments about the content within the

Services, the specific functions of the services, or their reliability, availability, or ability to meet your needs. We provide the Services “as is”.

6. Liability for our Services

You will defend, indemnify, and hold harmless ICBP and each of our respective employees, officers, directors, and representatives from and against any claims, damages, losses, liabilities, costs, and expenses (including reasonable attorneys’ fees) arising out of or relating to any third party claim concerning your use of our Services.